



Italian Bee Group — Repair Request (RMA)

Fill in the fields below. Attach photos of the product with the label clearly visible.

1) Contact Details

Contact Person

Email Address

Phone

Company Name

2) Product Details

Equipment Brand

Equipment Model

Part Brand & Model

S/N

3) Fault / Error Message

Description of the fault and error message

4) When does the fault occur?

Always

At startup

Intermittently

During production

After x hours

5) Attachments

Attach a photo of the product with the label clearly visible (JPG, PDF, PNG files) when sending the form by email.

I authorize the processing of personal data pursuant to EU Regulation 2016/679 (GDPR).

Date

Signature